



This is to certify that the Electrostatic Discharge Control Program for:

**ICT SERVICE MANAGEMENT SOLUTIONS (INDIA)
PRIVATE LIMITED**

NO. 93, [FIRST FLOOR & BASEMENT FLOOR],
INDUSTRIAL SUBURB, II STAGE,
YESHWANTHPUR, BANGALORE-560022,
KARNATAKA,
INDIA

applicable to:

**Repair services of information technology products and handheld devices.
Warehousing, screening and returns management services for information technology
products, Handheld devices and Display devices.**

has been assessed and registered by National Quality Assurance, USA against the provisions
of:

ANSI/ESD S20.20-2021

For and on behalf of NQA, USA.

Certificate Number: 21820
First Issued: April 5, 2022
Valid Until: April 4, 2026
Reissued: April 5, 2025
Lead Auditor K.K. Keshava Bhat
Approving NQA, USA Manager: Charles Morton
Client ESD Program Manager: Mr. SHIVA KUMAR L

